

# User Manual

Revision 1.000

English

## S7comm / CAN - Converter

(Order Code: HD67623-A1)

For Website information:

[www.adfweb.com?Product=HD67623](http://www.adfweb.com?Product=HD67623)

For Price information:

[www.adfweb.com?Price=HD67623-A1](http://www.adfweb.com?Price=HD67623-A1)

### Benefits and Main Features:

- ✦ Very easy to configure
- ✦ Triple Electrical isolation
- ✦ Temperature range: -40°C/+85°C (-40°F/+185°F)



For other S7comm products see also the following link:

#### S7comm from/to ...

- [www.adfweb.com?Product=HD67618](http://www.adfweb.com?Product=HD67618)
- [www.adfweb.com?Product=HD67619](http://www.adfweb.com?Product=HD67619)
- [www.adfweb.com?Product=HD67620](http://www.adfweb.com?Product=HD67620)
- [www.adfweb.com?Product=HD67621](http://www.adfweb.com?Product=HD67621)
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- (Modbus TCP Slave)
- (PROFIBUS Slave)
- (IEC61850 Server)
- (Serial)
- (Modbus Slave)
- (CANopen)
- (DeviceNet Slave)
- (SNMP Agent)
- (EtherNet/IP Slave)
- (KNX)
- (MQTT)
- (BACnet Slave)
- (Ethernet)
- (OPC UA Server)
- (PROFINET Slave)

Do you have your customer protocol? Then go to:

[www.adfweb.com?Product=HD67003](http://www.adfweb.com?Product=HD67003)

Do you need to choose a device? Do you want help?

[www.adfweb.com?Cmd=helpme](http://www.adfweb.com?Cmd=helpme)



User Manual

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**UPDATED DOCUMENTATION:**

Dear customer, we thank you for your attention and we remind you that you need to check that the following document is:

- ✚ Updated
- ✚ Related to the product you own

To obtain the most recently updated document, note the “document code” that appears at the top right-hand corner of each page of this document.

With this “Document Code” go to web page [www.adfweb.com/download/](http://www.adfweb.com/download/) and search for the corresponding code on the page. Click on the proper “Document Code” and download the updates.

**REVISION LIST:**

Revision	Date	Author	Chapter	Description
1.000	18/09/2021	Ff	All	First Release

**WARNING:**

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**SECURITY ALERT:****GENERAL INFORMATION**

To ensure safe operation, the device must be operated according to the instructions in the manual. When using the device, legal and safety regulation are required for each individual application. The same applies also when using accessories.

**INTENDED USE**

Machines and systems must be designed so the faulty conditions do not lead to a dangerous situation for the operator (i.e. independent limit switches, mechanical interlocks, etc.).

**QUALIFIED PERSONNEL**

The device can be used only by qualified personnel, strictly in accordance with the specifications. Qualified personnel are persons who are familiar with the installation, assembly, commissioning and operation of this equipment and who have appropriate qualifications for their job.

**RESIDUAL RISKS**

The device is state-of-the-art and is safe. The instruments can represent a potential hazard if they are inappropriately installed and operated by untrained personnel. These instructions refer to residual risks with the following symbol:

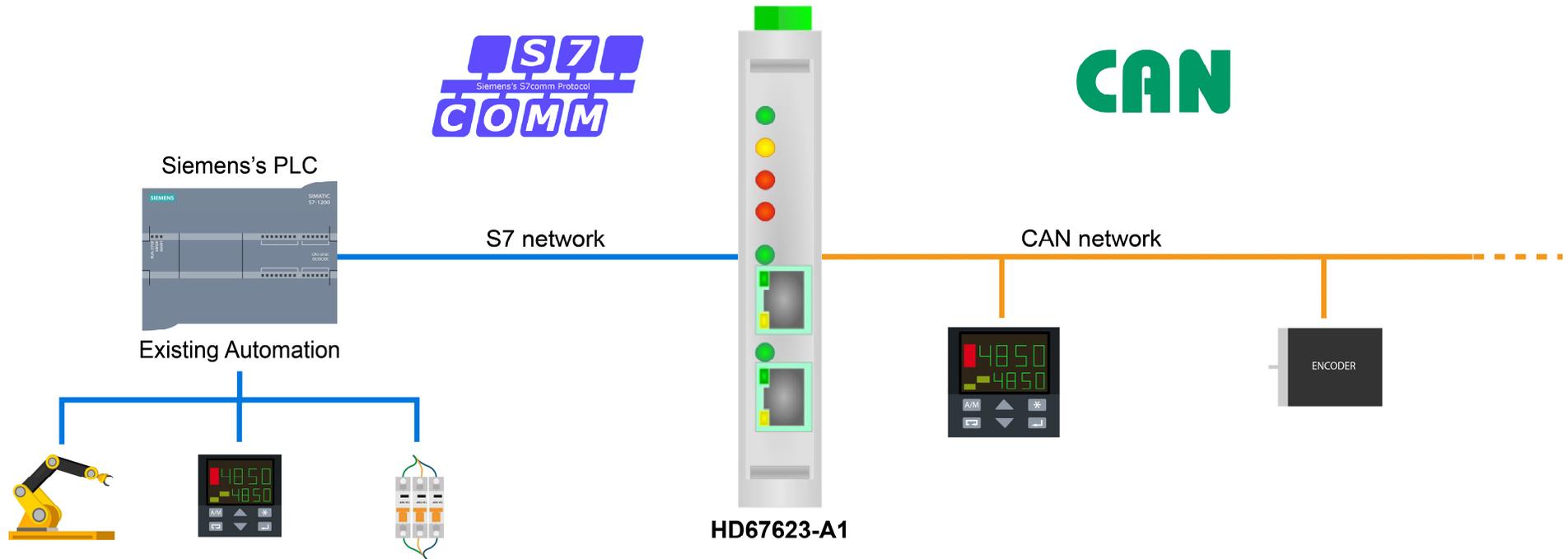


This symbol indicates that non-observance of the safety instructions is a danger for people that could lead to serious injury or death and / or the possibility of damage.

**CE CONFORMITY**

The declaration is made by our company. You can send an email to [support@adfweb.com](mailto:support@adfweb.com) or give us a call if you need it.

**EXAMPLES OF CONNECTION:**



**CONNECTION SCHEME:**

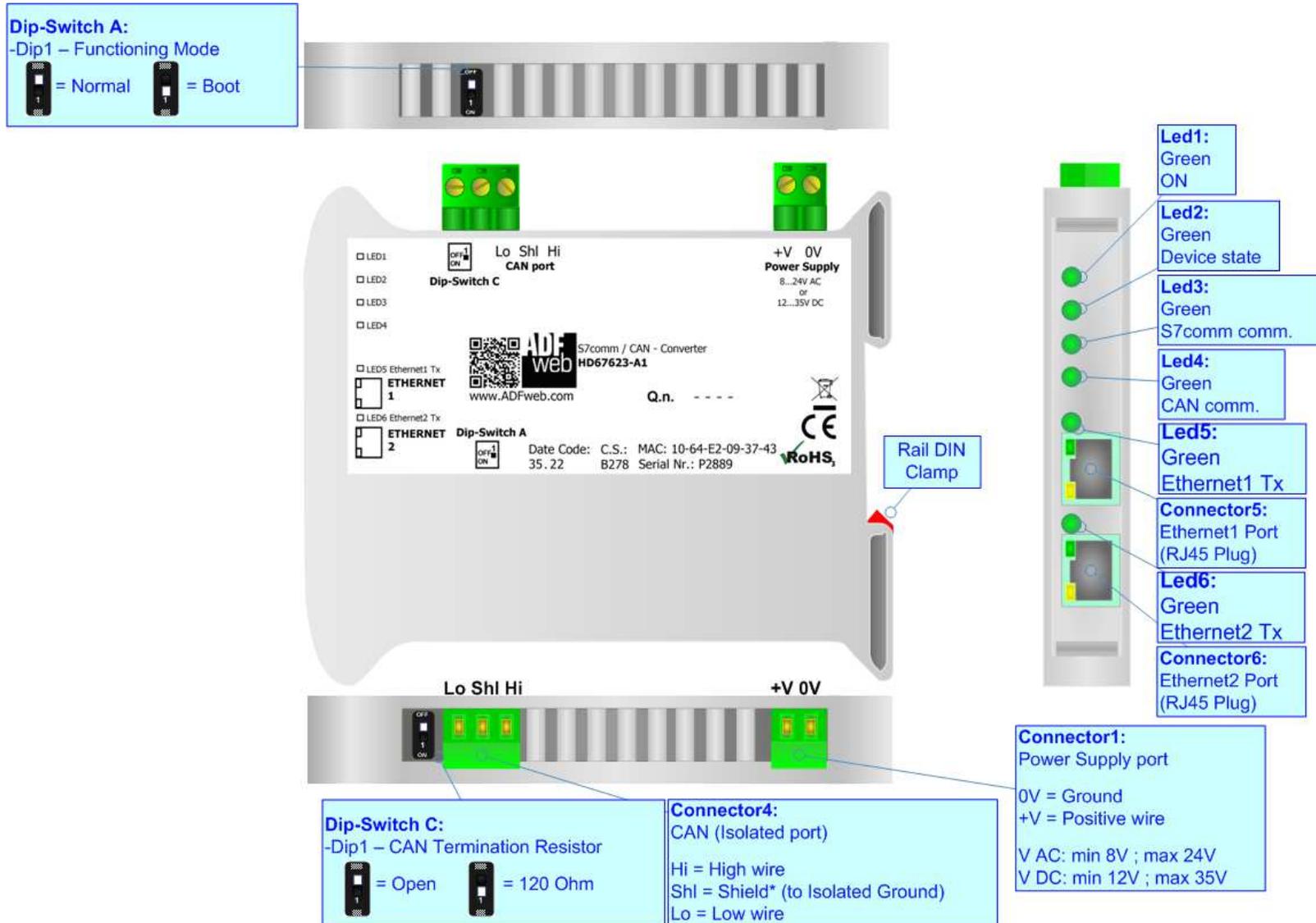


Figure 1: Connection scheme for HD67623-A1

**CHARACTERISTICS:**

The HD67623-A1 is S7comm / CAN - Converter.

It allows for the following characteristics:

- Isolation between Ethernet – CAN - Power Supply;
- Two-directional information between CAN bus and S7comm bus;
- Mountable on 35mm Rail DIN;
- Wide power supply input range: 8...24V AC or 12...35V DC;
- Wide temperature range: -40°C / 85°C [-40°F / +185°F].

**CONFIGURATION:**

You need Compositor SW67623 software on your PC in order to perform the following:

- Define the parameters of CAN line;
- Define the parameters of S7comm line;
- Define the S7comm requests to send to the S7comm servers;
- Define the CAN frames that the converter can accept;
- Define the CAN frames that the converter sends through the CAN line;
- Update the device.

**POWER SUPPLY:**

The devices can be powered at 8...24V AC and 12...35V DC. For more details see the two tables below.

VAC 		VDC 	
Vmin	Vmax	Vmin	Vmax
8V	24V	12V	35V

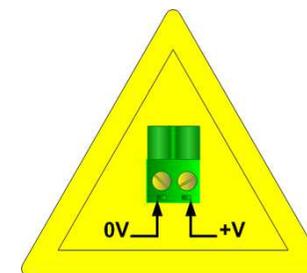
Consumption at 24V DC:

Device	Consumption [W/VA]
HD67623-A1	3.5

**Connector1:**  
Power Supply port  
0V = Ground  
+V = Positive wire  
V AC: min 8V ; max 24V  
V DC: min 12V ; max 35V



**Caution: Do not reverse the polarity power**



HD67623-A1

**FUNCTION MODES:**

The device has got two function modes depending on the position of the 'Dip1 of Dip-Switch A':

- The first, with 'Dip1 of Dip-Switch A' at "OFF" position, is used for the normal working of the device.
- The second, with 'Dip1 of Dip-Switch A' at "ON" position, is used for uploading the Project and/or Firmware.

For the operations to follow for the updating, see 'UPDATE DEVICE' section.

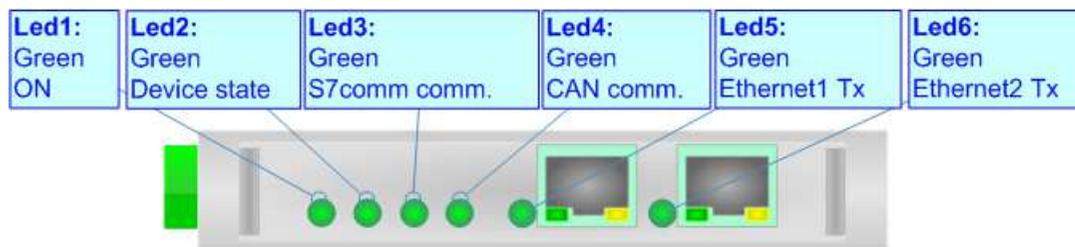
According to the functioning mode, the LEDs will have specific functions, see 'LEDS' section.



**LEDS:**

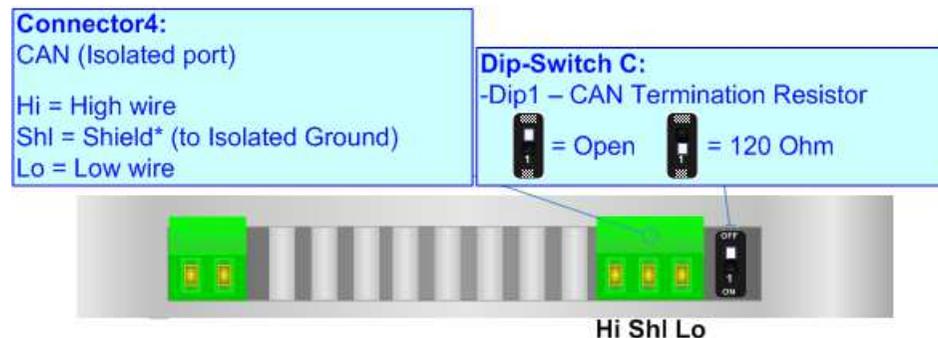
The device has got six LEDs that are used to give information about the functioning status.  
The various meanings of the LEDs are described in the table below.

LED	Normal Mode	Boot Mode
1: ON [supply voltage ] (green)	<b>ON:</b> Device powered <b>OFF:</b> Device not powered	<b>ON:</b> Device powered <b>OFF:</b> Device not powered
2: Device State (green)	Blinks slowly (~1Hz)	<b>Blinks quickly:</b> Boot state <b>Blinks very slowly (~0.5Hz):</b> update in progress
3: S7comm comm. (green)	It blinks when S7comm communication is running	<b>Blinks quickly:</b> Boot state <b>Blinks very slowly (~0.5Hz):</b> update in progress
4: CAN comm. (green)	It blinks when CAN communication is running	<b>Blinks quickly:</b> Boot state <b>Blinks very slowly (~0.5Hz):</b> update in progress
5: Ethernet1 Tx (green)	Blinks when is transmitting Ethernet frames	<b>Blinks quickly:</b> Boot state <b>Blinks very slowly (~0.5Hz):</b> update in progress
6: Ethernet2 Tx (green)	Blinks when is transmitting Ethernet frames	<b>Blinks quickly:</b> Boot state <b>Blinks very slowly (~0.5Hz):</b> update in progress



**CAN:**

For terminate the CAN line with a 120Ω resistor it is necessary that the Dip1 of 'Dip-Switch C' is at ON position.

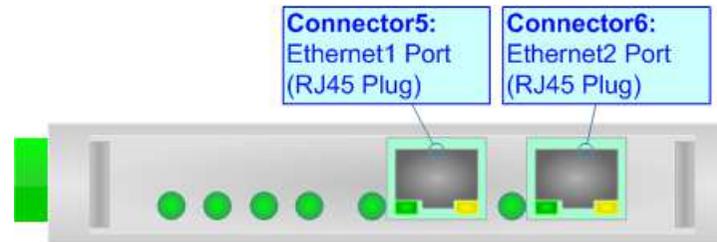


Cable characteristics:

<b>DC parameter:</b>	Impedance	70 Ohm/m
<b>AC parameters:</b>	Impedance	120 Ohm/m
	Delay	5 ns/m
<b>Length</b>	<b>Baud Rate [bps]</b>	<b>Length MAX [m]</b>
	10 K	5000
	20 K	2500
	50 K	1000
	100 K	650
	125 K	500
	250 K	250
	500 K	100
	800 K	50
	1000 K	25

**ETHERNET:**

S7comm connection and the updating of the converters must be made using Connector5 and/or Connector6 of the HD67623-A1 with at least a Category 5E cable. The maximum length of the cable should not exceed 100m. The cable has to conform to the T568 norms relative to connections in cat.5 up to 100 Mbps. To connect the device to an Hub/Switch is recommended the use of a straight cable, to connect the device to a PC/PLC/other is recommended the use of a cross cable.



### USE OF COMPOSITOR SW67623:

To configure the Converter, use the available software that runs with Windows called SW67623. It is downloadable on the site [www.adfweb.com](http://www.adfweb.com) and its operation is described in this document. *(This manual is referenced to the last version of the software present on our web site).* The software works with MSWindows (XP, Vista, Seven, 8, 10, 11; 32/64bit).

When launching the SW67623, the window below appears (Fig. 2).



**Note:**

It is necessary to have installed .Net Framework 4.

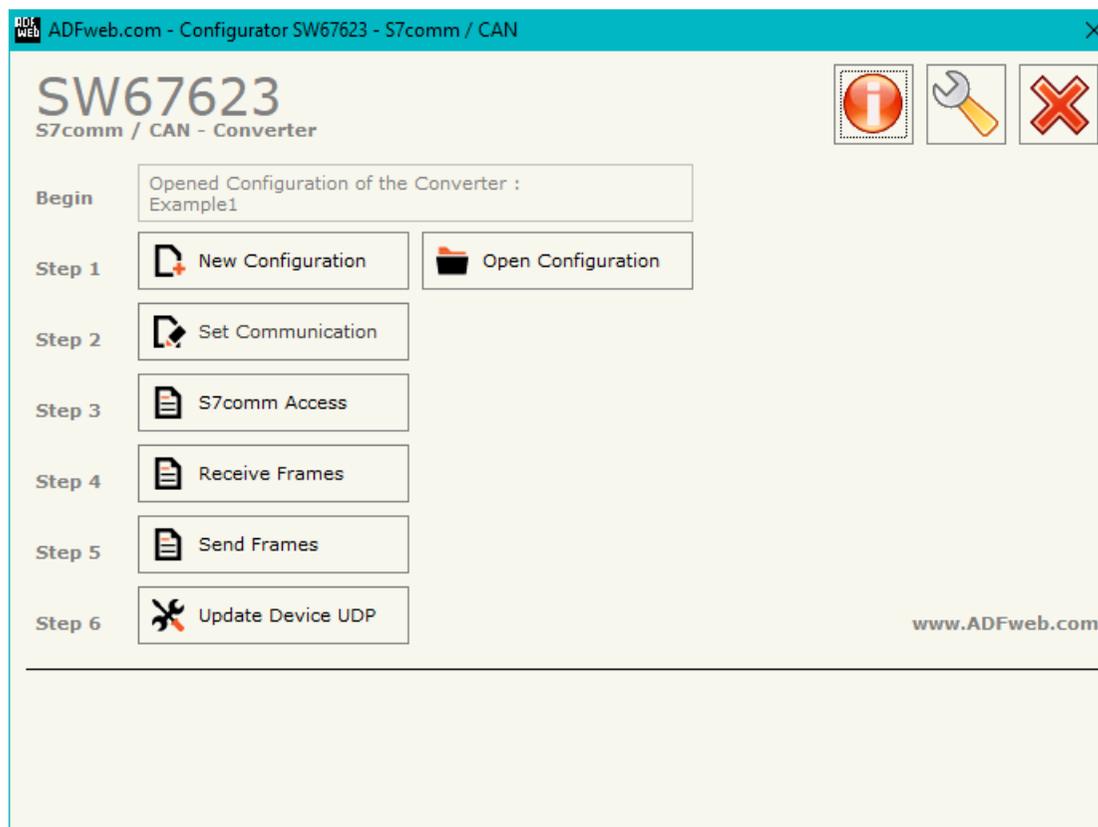
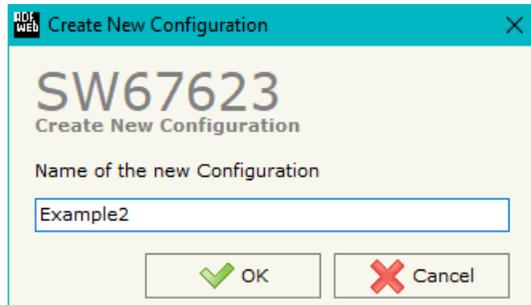


Figure 2: Main window for SW67623

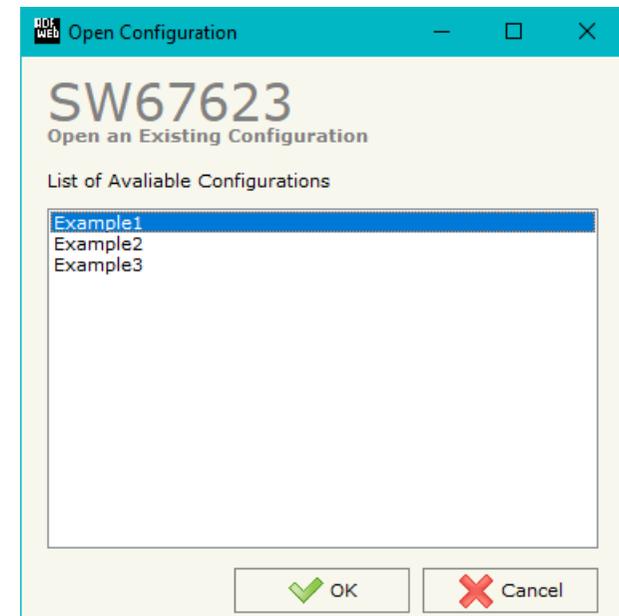
**NEW CONFIGURATION / OPEN CONFIGURATION:**

The “**New Configuration**” button creates the folder which contains the entire device’s configuration.



A device’s configuration can also be imported or exported:

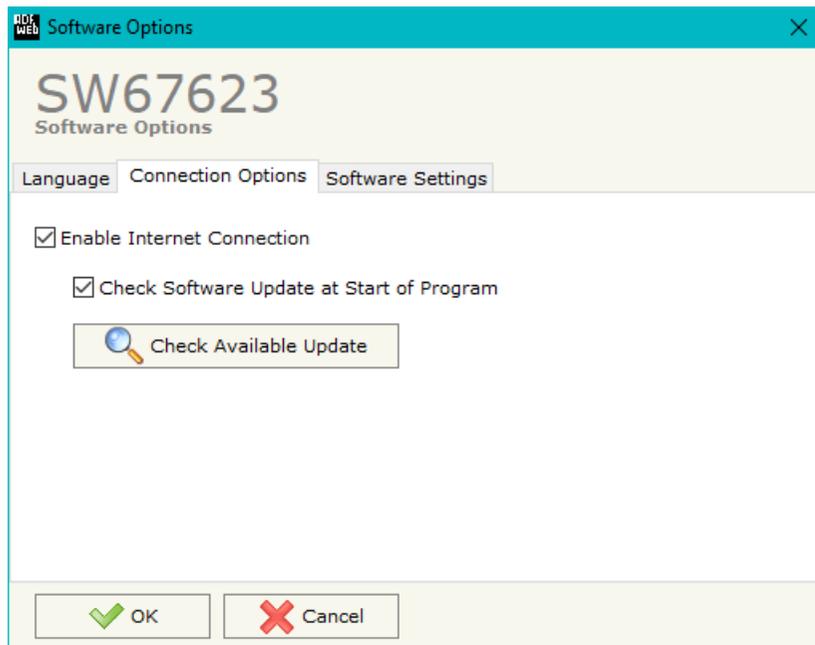
- To clone the configurations of a programmable “S7comm / CAN - Converter” in order to configure another device in the same manner, it is necessary to maintain the folder and all its contents;
- To clone a project in order to obtain a different version of the project, it is sufficient to duplicate the project folder with another name and open the new folder with the button “**Open Configuration**”.



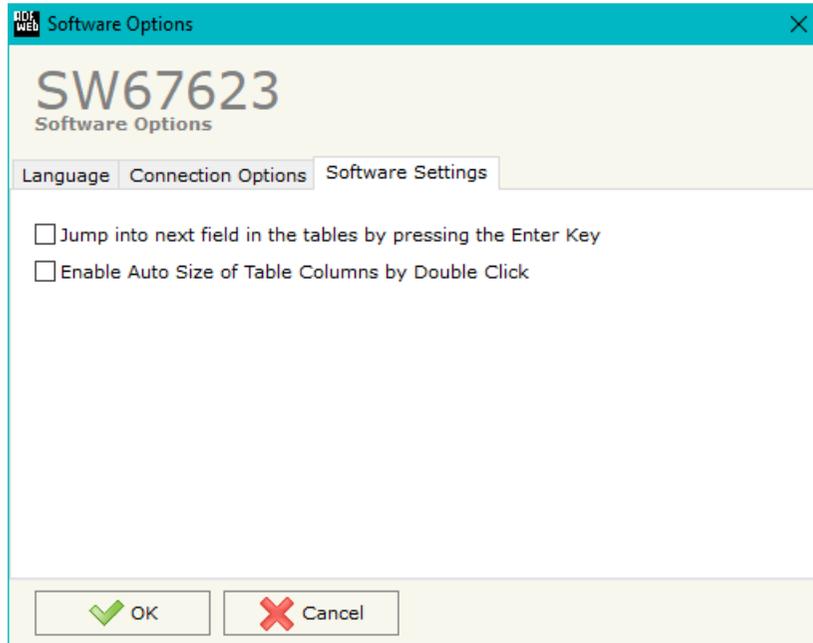
**SOFTWARE OPTIONS:**

By pressing the “**Settings**” () button there is the possibility to change the language of the software and check the updatings for the compositor.

In the section “Language” it is possible to change the language of the software.



In the section “Connection Options”, it is possible to check if there are some updatings of the software compositor in ADFweb.com website. Checking the option “**Check Software Update at Start of Program**”, the SW67623 checks automatically if there are updatings when it is launched.



In the section "Software Settings", it is possible to enable/disable some keyboard's commands for an easier navigation inside the tables contained in the different sections of the software.

## SET COMMUNICATION:

This section defines the fundamental communication parameter of two buses, S7comm and CAN.

By pressing the **"Set Communication"** button from the main window of SW67623 (Fig. 2) the window "Set Communication" appears (Fig. 3).

The means of the fields for "Ethernet Connection" are:

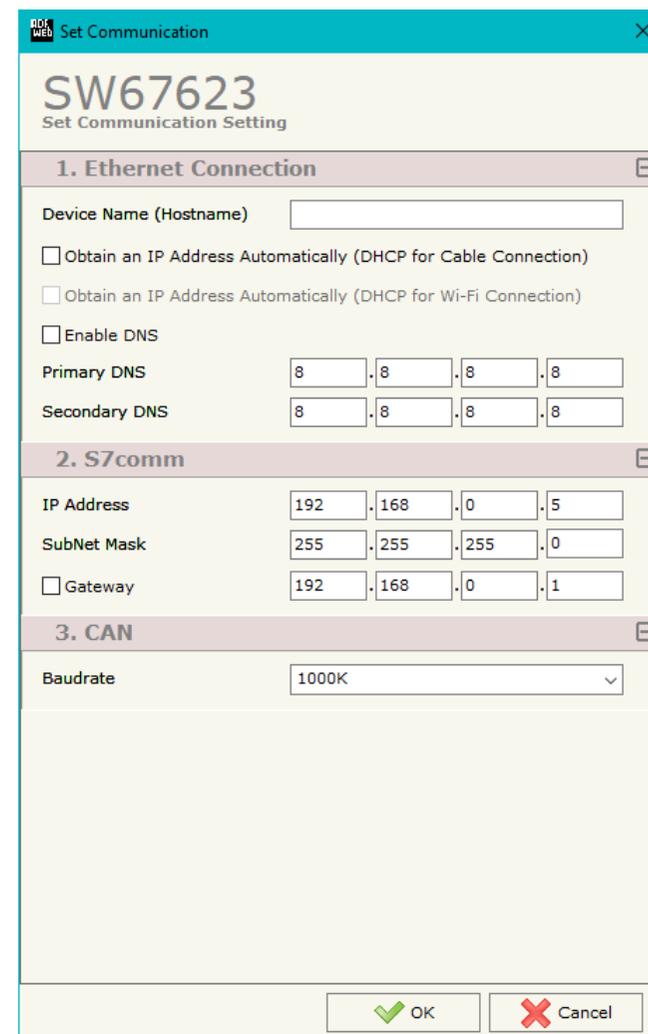
- In the field **"Device Name (Hostname)"** the Hostname to assign to the converter is defined;
- If the field **"Obtain an IP Address Automatically (DHCP for Cable Connection)"** is checked, DHCP for LAN connection is enabled;
- If the field **"Enable DNS"** is checked, DNS protocol is enabled;
- In the field **"Primary DNS"** the IP Address of the primary DNS server is defined;
- In the field **"Secondary DNS"** the IP Address of the secondary DNS server is defined.

The means of the fields for "S7comm" are:

- In the fields **"IP ADDRESS"** the IP address for S7comm side of the converter is defined;
- In the fields **"SUBNET Mask"** the SubNet Mask for S7comm side of the converter is defined;
- In the fields **"GATEWAY"** the default gateway of the net is defined. This feature can be enabled or disabled pressing the Check Box field. This feature is used for going out of the net.

The means of the fields for the "CAN" section are:

- In the **"Baudrate"** field the CAN baudrate is defined.



The screenshot shows the 'Set Communication' window for device SW67623. It is organized into three main sections:

- 1. Ethernet Connection:** Contains a text field for 'Device Name (Hostname)', two checkboxes for 'Obtain an IP Address Automatically (DHCP for Cable Connection)' and 'Obtain an IP Address Automatically (DHCP for Wi-Fi Connection)', a checkbox for 'Enable DNS', and two rows of IP address input fields for 'Primary DNS' and 'Secondary DNS'.
- 2. S7comm:** Contains IP address input fields for 'IP Address' (192.168.0.5) and 'SubNet Mask' (255.255.255.0), and a 'Gateway' checkbox with an IP address input field (192.168.0.1).
- 3. CAN:** Contains a 'Baudrate' dropdown menu set to '1000K'.

At the bottom right, there are 'OK' and 'Cancel' buttons.

Figure 3: "Set Communication" window

## S7COMM ACCESS:

By Pressing the **"S7comm Access"** button from the main window of SW67623 (Fig. 2), the window "Set S7comm Access" appears (Fig. 4). The window is divided in two parts, the **"S7comm Read"** that contains the data that the converter reads from the S7comm servers and **"S7comm Write"** that contains the data that the converter writes into the S7comm servers.

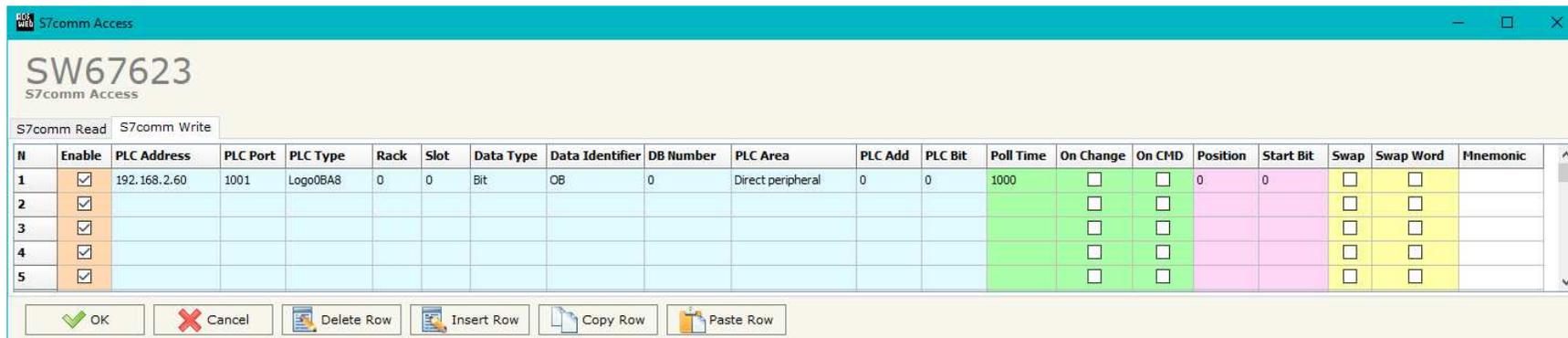


Figure 4a: "S7comm Access → S7comm Read" window

The means of the fields in the window "S7comm Read" are the following:

- In the field **"PLC Address"** the IP address of the PLC that contains the data to be read is defined;
- In the field **"PLC Port"** the port used for S7comm communication is defined;
- In the field **"PLC Type"** the family of the PLC is defined;
- In the field **"Rack"** the Rack's ID of the PLC is defined;
- In the field **"Slot"** the Slot's ID is defined;
- In the field **"Data Type"** the data format of the variable to read is defined;
- In the field **"Data Identifier"** the identifier of the variable to read is defined;
- In the field **"DB Number"** the number of the DB of the PLC to read is defined;
- In the field **"PLC Area"** the memory area where the data is located inside the PLC is defined;
- In the field **"PLC Add"** the starting memory address where the data is located is defined;
- In the field **"PLC Bit"** the starting bit of the selected PLC Address is defined;
- In the field **"Poll Time"** the frequency of the request is defined (in ms);

- In the field "**Position**" the starting byte of the internal memory array from which mapping the data read is defined;
- In the field "**Start Bit**" is used for the "Bit" data. It is possible to select the bit of the selected Position where mapping the data;
- If the field "**Swap**" is checked, the bytes' order is reversed;
- If the field "**Swap Word**" is checked, the words' order is reversed;
- In the field "**Mnemonic**" a description of the data inserted in the row is defined.



N	Enable	PLC Address	PLC Port	PLC Type	Rack	Slot	Data Type	Data Identifier	DB Number	PLC Area	PLC Add	PLC Bit	Poll Time	On Change	On CMD	Position	Start Bit	Swap	Swap Word	Mnemonic
1	<input checked="" type="checkbox"/>	192.168.2.60	1001	Logo0BA8	0	0	Bit	OB	0	Direct peripheral	0	0	1000	<input type="checkbox"/>	<input type="checkbox"/>	0	0	<input type="checkbox"/>	<input type="checkbox"/>	
2	<input checked="" type="checkbox"/>													<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	
3	<input checked="" type="checkbox"/>													<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	
4	<input checked="" type="checkbox"/>													<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	
5	<input checked="" type="checkbox"/>													<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	

Figure 4b: "S7comm Access → S7comm Write" window

The means of the fields in the window "S7comm Write" are the following:

- In the field "**PLC Address**" the IP address of the PLC that contains the data to be read is defined;
- In the field "**PLC Port**" the port used for S7comm communication is defined;
- In the field "**PLC Type**" the family of the PLC is defined;
- In the field "**Rack**" the Rack's ID of the PLC is defined;
- In the field "**Slot**" the Slot's ID is defined;
- In the field "**Data Type**" the data format of the variable to write is defined;
- In the field "**Data Identifier**" the identifier of the variable to write is defined;
- In the field "**DB Number**" the number of the DB of the PLC to write is defined;
- In the field "**PLC Area**" the memory area where the data is located inside the PLC is defined;
- In the field "**PLC Add**" the starting memory address where the data is located is defined;
- In the field "**PLC Bit**" the starting bit of the selected PLC Address is defined;
- In the field "**Poll Time**" the frequency of the request is defined (in ms);
- By checking the field "**On Change**" the S7comm write request is sent only if CAN data are changed;
- By checking the field "**On CMD**" the S7comm write request is sent when a CAN writing for the selected variable is received;
- In the field "**Position**" the starting byte of the internal memory array from which taking the data to write is defined;
- The field "**Start Bit**" is used for the "Bit" data. It is possible to select the bit of the selected Position from which taking the data;
- If the field "**Swap**" is checked, the bytes' order is reversed;

- If the field "**Swap W**" is checked, the words' order is reversed;
- In the field "**Mnemonic**" a description of the data inserted in the row is defined.

**RECEIVE FRAMES:**

By pressing the "Receive Frames" button from the main window for SW67623 (Fig. 2) the "Receive CAN Frames" window appears (Fig. 5). The COB inserted in this table contains the data to write on S7comm side. These frames are accepted by the converter.

N	Enable	CobID	Type	Dimension	TimeOut	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7	Byte8	Mnemonic
1	<input checked="" type="checkbox"/>	0x181	2.0A (11 bits)	8	10000	0	1	2	3	4	5	6	7	
2	<input checked="" type="checkbox"/>	0x182	2.0A (11 bits)	8	0	8	9	10	11	12	13	14	15	
3	<input checked="" type="checkbox"/>													
4	<input checked="" type="checkbox"/>													
5	<input checked="" type="checkbox"/>													

Figure 5: "Receive CAN Frames Set Access" window

The data of the columns have the following meanings:

- If the field "Enable" is checked, the CAN frame is enabled;
- In the field "Cob-ID" the COB of the CAN frame is defined;
- In the field "Type" the type of CAN packet use for the Cob-ID is defined (2.0A (11 bits) or 2.0B (29 bits));
- In the field "Dimension" the number of byte of the COB (from 1 to 8) is defined;
- The field "TimeOut" is used for put at zero the data into internal memory array if the CAN frame arrives with a frequency less than the time expressed in the field. If the value in the field is '0', it means that you don't want to use this feature;
- In the field "Byte1" insert the byte of the internal memory array where saving 1st byte of the CAN message;
- In the field "Byte2" insert the byte of the internal memory array where saving 2nd byte of the CAN message;
- In the field "Byte3" insert the byte of the internal memory array where saving 3rd byte of the CAN message;
- In the field "Byte4" insert the byte of the internal memory array where saving 4th byte of the CAN message;
- In the field "Byte5" insert the byte of the internal memory array where saving 5th byte of the CAN message;
- In the field "Byte6" insert the byte of the internal memory array where saving 6th byte of the CAN message;

- In the field "**Byte7**" insert the byte of the internal memory array where saving 7th byte of the CAN message;
- In the field "**Byte8**" insert the byte of the internal memory array where saving 8th byte of the CAN message;
- In the field "**Mnemonic**" a brief description is defined.

**SEND FRAMES:**

By pressing the "Send Frames" button from the main window for SW67623 (Fig. 2) the "Send CAN frames" window appears (Fig. 6). The COB inserted in this table contains the data received from S7comm side. These frames are sent by the converter.

N	Enable	CobID	Type	Dimension	OnChange	OnCMD	OnTimer	Time	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7	Byte8	Mnemonic
1	<input checked="" type="checkbox"/>	0x201	2.0A (11 bits)	8	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1000	0	1	2	3	4	5	6	7	
2	<input checked="" type="checkbox"/>	0x202	2.0A (11 bits)	8	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	2000	8	9	10	11	12	13	14	15	
3	<input checked="" type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
4	<input checked="" type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
5	<input checked="" type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										

Figure 6: "Transmit CAN Frames Set Access" window

The data of the columns have the following meanings:

- If the field "Enable" is checked, the CAN frame is enabled;
- In the field "Cob-ID" the COB of the CAN frame is defined;
- In the field "Type" the type of CAN packet use for this Cob-ID is defined (2.0A (11 bits) or 2.0B (29 bits));
- In the field "Dimension" the number of byte of the COB (from 1 to 8) is defined;
- If the field "OnChange" is checked, the frame is sent when the data from S7comm change;
- If the field "OnCMD" is checked, the frame is sent when a S7comm response is received;
- If the field "OnTimer" is checked, the frame is sent cyclically with the delay defined in the field "Time" (expressed in ms);
- In the field "Byte1" insert the byte of the internal memory array where taking 1st byte of the CAN message;
- In the field "Byte2" insert the byte of the internal memory array where taking 2nd byte of the CAN message;
- In the field "Byte3" insert the byte of the internal memory array where taking 3rd byte of the CAN message;
- In the field "Byte4" insert the byte of the internal memory array where taking 4th byte of the CAN message;

- In the field "**Byte5**" insert the byte of the internal memory array where taking 5th byte of the CAN message;
- In the field "**Byte6**" insert the byte of the internal memory array where taking 6th byte of the CAN message;
- In the field "**Byte7**" insert the byte of the internal memory array where taking 7th byte of the CAN message;
- In the field "**Byte8**" insert the byte of the internal memory array where taking 8th byte of the CAN message;
- In the field "**Mnemonic**" it is possible to insert a brief description.

### UPDATE DEVICE:

By pressing the “**Update Device**” button, it is possible to load the created Configuration into the device; and also the Firmware, if necessary. This by using the Ethernet port.

If you don't know the actual IP address of the device you have to use this procedure:

- Turn OFF the Device;
- Put Dip1 of 'Dip-Switch A' in ON position;
- Turn ON the device
- Connect the Ethernet cable;
- Insert the IP “**192.168.2.205**”;
- Select which operations you want to do;
- Press the “**Execute update firmware**” button to start the upload;
- When all the operations are “OK” turn OFF the Device;
- Put Dip1 of 'Dip-Switch A' in OFF position;
- Turn ON the device.

If you know the actual IP address of the device, you have to use this procedure:

- Turn ON the Device with the Ethernet cable inserted;
- Insert the actual IP of the Converter;
- Select which operations you want to do;
- Press the “**Execute update firmware**” button to start the upload;
- When all the operations are “OK” the device automatically goes at Normal Mode.

At this point the configuration/firmware on the device is correctly updated.

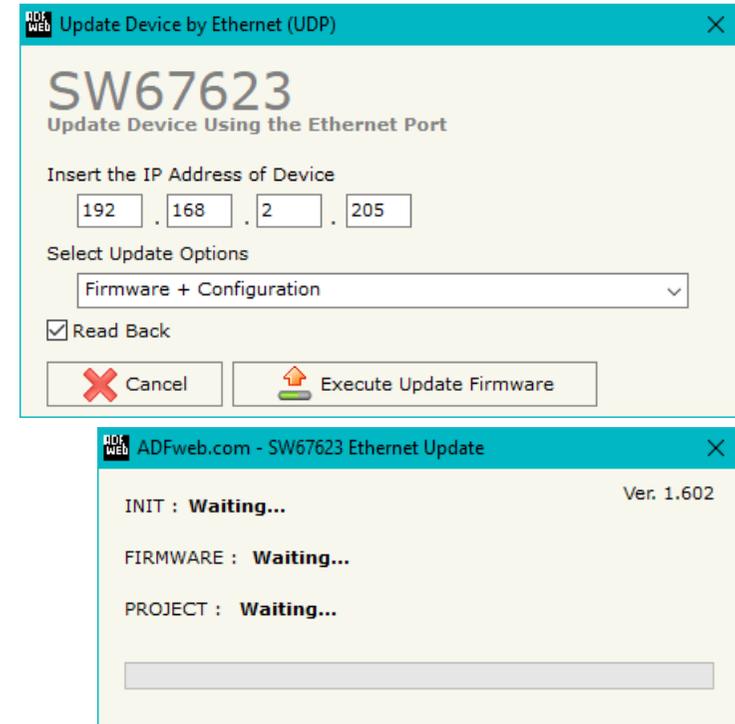


Figure 7: "Update device" windows

**Note:**

When you receive the device, for the first time, you also have to update the Firmware in the HD67623 device.

**Warning:**

If Fig. 8 appears when you try to do the Update try these points before seeking assistance:

- Try to repeat the operations for the updating;
- Try with another PC;
- Try to restart the PC;
- Check the LAN settings;
- If you are using the program inside a Virtual Machine, try to use in the main Operating System;
- If you are using Windows Seven, Vista, 8, 10 or 11 make sure that you have the administrator privileges;
- In case you have to program more than one device, using the "UDP Update", you have to cancel the ARP table every time you connect a new device on Ethernet. For do this you have to launch the "Command Prompt" and write the command "arp -d". Pay attention that with Windows Vista, Seven, 8, 10, 11 you have to launch the "Command Prompt" with Administrator Rights;
- Pay attention at Firewall lock.

**Warning:**

In the case of HD67623 you have to use the software "SW67623": [www.adfweb.com/download/filefold/SW67623.zip](http://www.adfweb.com/download/filefold/SW67623.zip).

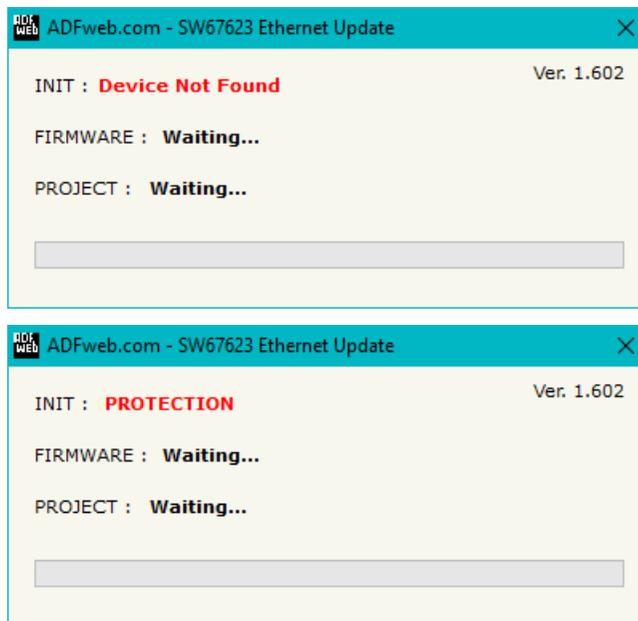
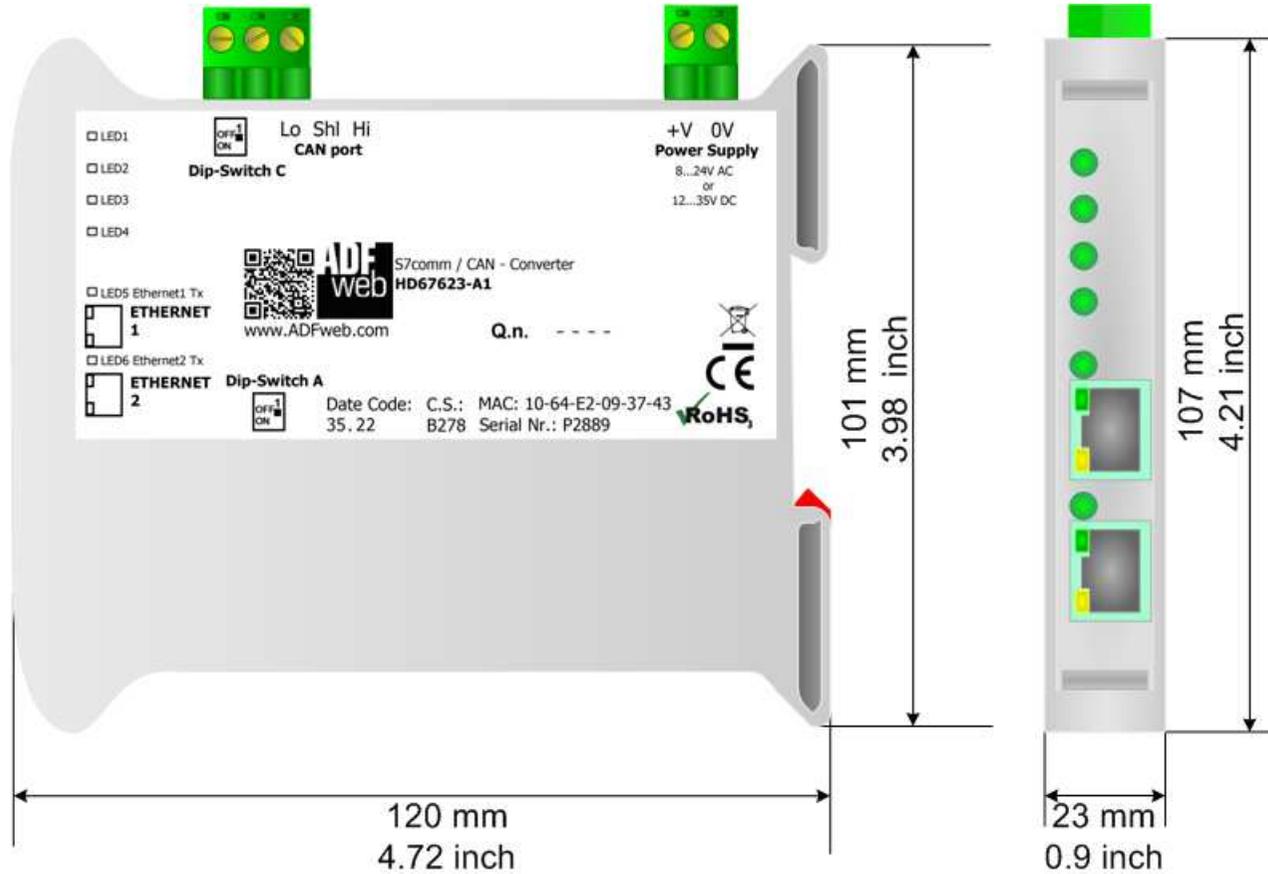


Figure 8: "Error" window

**MECHANICAL DIMENSIONS:**



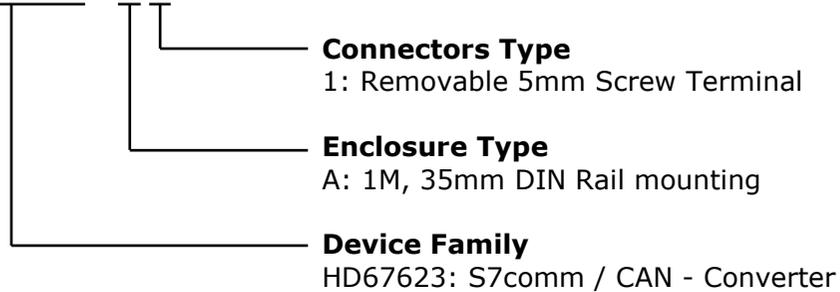
Housing: PVC  
Weight: 200g (Approx)

Figure 9: Mechanical dimensions scheme for HD67623-A1

**ORDERING INFORMATIONS:**

The ordering part number is formed by a valid combination of the following:

**HD67623 - xx**



Order Code: **HD67623-A1** - S7comm / CAN - Converter

**ACCESSORIES:**

Order Code: **AC34011** - 35mm Rail DIN - Power Supply 220/240V AC 50/60Hz – 12 V DC

Order Code: **AC34012** - 35mm Rail DIN - Power Supply 220/240V AC 50/60Hz – 24 V DC

**DISCLAIMER:**

All technical content within this document can be modified without notice. The content of the document is a under continual renewal. For losses due to fire, earthquake, third party access or other accidents, or intentional or accidental abuse, misuse, or use under abnormal conditions repairs are charged to the user. ADFweb.com S.r.l. will not be liable for accidental loss of use or inability to use this product, such as loss of business income. ADFweb.com S.r.l. shall not be liable for consequences of improper use.

**OTHER REGULATIONS AND STANDARDS:****WEEE INFORMATION**

Disposal of old electrical and electronic equipment (as in the European Union and other European countries with separate collection systems).

— This symbol on the product or on its packaging indicates that this product may not be treated as household rubbish. Instead, it should be taken to an applicable collection point for the recycling of electrical and electronic equipment. If the product is disposed correctly, you will help prevent potential negative environmental factors and impact of human health, which could otherwise be caused by inappropriate disposal. The recycling of materials will help to conserve natural resources. For more information about recycling this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

**RESTRICTION OF HAZARDOUS SUBSTANCES DIRECTIVE**

The device respects the 2002/95/EC Directive on the restriction of the use of certain hazardous substances in electrical and electronic equipment (commonly referred to as Restriction of Hazardous Substances Directive or RoHS).

**CE MARKING**

The product conforms with the essential requirements of the applicable EC directives.

**WARRANTIES AND TECHNICAL SUPPORT:**

For fast and easy technical support for your ADFweb.com SRL products, consult our internet support at [www.adfweb.com](http://www.adfweb.com).  
Otherwise contact us at the address [support@adfweb.com](mailto:support@adfweb.com)

**RETURN POLICY:**

If while using your product you have any problem and you wish to exchange or repair it, please do the following:

- Obtain a Product Return Number (PRN) from our internet support at [www.adfweb.com](http://www.adfweb.com). Together with the request, you need to provide detailed information about the problem.
- Send the product to the address provided with the PRN, having prepaid the shipping costs (shipment costs billed to us will not be accepted).

If the product is within the warranty of twelve months, it will be repaired or exchanged and returned within three weeks. If the product is no longer under warranty, you will receive a repair estimate.



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